



April 7, 2016

[Member First Name] [Member Last Name]
[Address]
[Address 1]
[City], [State] [Zip]

Via First Class Mail**RE: Family Health Hawaii MBS Liquidation Notice**

To Whom It May Concern:

Please take notice that on April 7, 2016 the Circuit Court of the First Circuit, in the State of Hawaii, entered an Order of Liquidation and placed Family Health Hawaii, MBS ("FHH") into liquidation and appointed the Insurance Commissioner of the State of Hawaii as the Liquidator of FHH. The Liquidator is authorized to liquidate and wind down the business affairs of FHH pursuant to sections 431:15-306 and 15-307 of the Hawaii Revised Statutes.

FOR POLICYHOLDERS:

The Liquidator will work with your employer group administrator, union administrator, account management, and/or broker to switch to a new insurer before May 6, 2016. On May 6, 2016 your policy will be terminated and cancelled.

FOR EMPLOYER GROUPS AND MEMBERS OF EMPLOYER GROUPS:

The employer group and union plans remain in effect until May 6, 2016. Employer groups are encouraged to immediately look for other options and will have 30 days from date of the Liquidation Order to switch to a new insurer. All policies will be terminated and cancelled on May 6, 2016. The effective date of contract termination is earlier of (1) thirty (30) days from date of entry of the Order of Liquidation; (2) the expiration of the policy coverage; or (3) the date when the insured has replaced the insurance coverage with equivalent insurance in another insurer or otherwise terminated the policy. Contact your broker or your account management at (855) 206-3277 for assistance to switch to a new insurer.

FOR BROKERS, VENDORS AND ALL OTHER INTERESTED PARTIES:

The Liquidator is in the process of establishing a proof of claim process for general creditor claims. For additional instructions on how to obtain and complete the proof of claim form, please check the website (www.familyhealthhawaii.com) after May 15, 2016.



1440 Kapiolani Boulevard, Suite 1000
Honolulu, Hawaii 96814

Together We're Healthy



A copy of the Liquidation Order and answers to frequently asked questions can be found on the can be found on the Hawaii Insurance Division website at: <http://cca.hawaii.gov/ins/> and the Family Health Hawaii website at: www.familyhealthhawaii.com. If you have any questions, please call (844) 717-7334.

Sincerely,

Liquidator